

Auron Nexora Ltd – Privacy Notice

Effective Date: 01 August 2024

Auron Nexora Ltd values your privacy. This Privacy Notice explains how we collect, use, and safeguard your information when you interact with our services.

1. Data We Collect

We may gather information when you engage with us through our platforms or services, including when you:

- 1 Submit inquiries or service requests
- 2 Register or interact with our platforms
- 3 Sign up for updates or communications
- 4 Provide feedback or contact support

The information collected may include:

- 1 Full name and contact details
- 2 Email address and phone number
- 3 Business or organization details
- 4 Payment and billing details where applicable
- 5 Any additional information you voluntarily share

2. Use of Information

Your information helps us operate effectively and improve our services. We may use it to:

- 1 Deliver and manage our services
- 2 Respond to questions and provide support
- 3 Process transactions and maintain records
- 4 Enhance user experience and service quality
- 5 Comply with legal and regulatory requirements

3. Data Protection Measures

We take reasonable steps to protect your personal data from unauthorized access or misuse.

- 1 Use of secure systems and encryption where appropriate
- 2 Restricted access to sensitive data
- 3 Routine system monitoring and updates

4. Sharing of Information

We do not sell your personal data. However, we may share information with trusted third parties where necessary, such as:

- 1 Service providers supporting our operations
- 2 Payment processing partners
- 3 Authorities where required by law

5. Cookies

Our website may use cookies or similar technologies to improve functionality and understand user behavior. You can adjust your browser settings to manage cookie preferences.

6. Your Rights

Depending on applicable laws, you may have the right to:

- 1 Request access to your personal data
- 2 Ask for corrections or updates
- 3 Request deletion of your data where applicable
- 4 Withdraw consent for certain uses

7. Policy Updates

This Privacy Notice may be updated periodically to reflect changes in our practices or legal requirements. We encourage you to review it occasionally.

8. Contact Information

If you have any questions or concerns about this Privacy Notice, you can reach us at:

Email: info@auronnexoraltd.com

Phone: +254141315888